



**Easy read COVID-19 roadmap for people we support**

**A “roadmap” is another word for a plan.**

**This document is about how Certitude plans to work with changing COVID-19 restrictions over the next few months.**

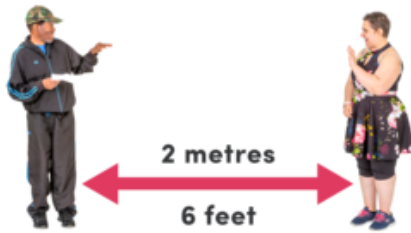


**The first stage of the roadmap starts on 8 March.**



**From this date, day opportunities that are “educational” can re-open.**

**There has to be a risk assessment for this, and everyone will have to wear protective equipment, like masks and gloves.**



**From 8 March you can meet one person that you don't live with or isn't in your support bubble.**

**It must be in a public outdoor space and you must maintain physical distancing.**



**If you live in a CQC registered care home (not supported living, where the rules are different) you can have one named visitor, unless anyone you live with has COVID-19**



**Your visitor must be the same person every time.**

**They must let you know 24 hours in advance that they are coming.**

**They must not have COVID-19 symptoms and follow the risk assessment.**



**The staff working with you will still have to wear enhanced protective equipment.**



**People who normally work in the office will be asked to continue to work from home if they can.**



**Managers and teams are planning how they will support everyone throughout the next few months.**



**This includes any changes we might need to make to buildings or places to make it safe for more people again.**



**The next stage in the roadmap begins on the 29 March 2021.**



**Up to six people or two households can meet either in a public outdoor space or in a private garden.**

**A risk assessment will be carried out for Certitude locations with gardens.**



**The use of personal protective equipment in support locations will be reviewed alongside Certitude guidance and local risk assessments.**



**People who normally work in the office should still be working from home if they can.**



**All bank and support staff will be offered the COVID-19 vaccine by the end of March.**



**Certitude will review their Equality Impact Assessment.**

**This will look at how different protected groups are affected by COVID-19 and the vaccine.**

**Certitude will look at what they can do to help those groups.**



**Managers and teams should be thinking about how to prepare for the return to outdoor activities and potential holidays and how to involve families.**



**The next stage of the roadmap will not happen before 12 April**

**This means 12 April is the earliest date this can happen, but it may be later if things change.**



**The risk assessment about visitors to CQC registered care homes will be reviewed.**

**This may be up to two visitors per person but may change if the government guidance changes.**



**Certitude can begin to support people with activities out in the community, such as haircuts, shopping and outdoor activities.**



**All day centres and hubs will be able to consider re-opening.**

**There will be a risk assessment for this.**

**Staff will need to use personal protective equipment and be tested for COVID-19**



**People can travel or stay overnight in the UK at accommodation venues, such as hotels.**

**This must be with a risk assessment and with other members of the household or support bubble only.**



**The use of personal protective equipment in support locations will be reviewed alongside Certitude and Government guidance.**





**The guidance for moving into a Certitude support location will be reviewed and updated.**



**People who normally work in the office should still work from home if they can.**



**All team members and people we support will be offered the vaccine by the end of April 2021.**



**Certitude will review their Equality Impact Assessment.**

**This will look at how different protected groups are affected by COVID-19 and the vaccine.**

**Certitude will look at what they can do to help those groups.**



**The next stage of the roadmap will not happen before 17 May**

**This means 17 May is the earliest date this can happen, but it may be later if things change.**



**Certitude will review risk assessments to think about how we can have indoor visits.**



**Because we will be able to meet more people socially, Certitude will support everyone to make informed decisions about who to meet and where, taking vaccination status and risk to individuals into account.**



**We will consider supporting people to go to indoor entertainment venues, subject to local risk assessments.**

**We must all remember that it may make us nervous to go out again.**



**People may want to be supported to go on holiday in the UK.**

**There must be a risk assessment for this.**

**We may all be able to go on holiday abroad again by this time.**



**Certitude staff and people supported may want to travel abroad and we will need to think about how this is managed – for example, if we must stay indoors when we get back.**



**The use of personal protective equipment in support locations will be reviewed alongside Certitude and Government guidance.**



**Respite services can reopen for planned stays.**



**People who normally work in the office should still work from home if they can.**



**The next stage of the roadmap will not happen before 21 June**

**This means 21 June is the earliest date this can happen, but it may be later if things change.**



**Certitude will review their visit policy so that all visits can start again.**



**The use of personal protective equipment in support locations will be reviewed alongside Certitude and Government guidance.**



**Certitude will review the work from home message for office staff, to see if they can come back.**



**From August, Certitude will begin to plan for winter 2021/22.**