

Press release
Wednesday 11 April, 2018

Ruth Cadbury MP visits 'outstanding' local service for people with learning disabilities

A group of local people with learning disabilities were delighted to welcome Ruth Cadbury, MP for Brentford and Isleworth, for afternoon tea at their home yesterday (Tuesday 10 April). Certitude, the organisation supporting people at the house, has recently been awarded an 'outstanding' by the Care Quality Commission (CQC) for the support it provides in Hounslow - an award level only achieved by the top 2% of adult social care providers.

Certitude CEO, Aisling Duffy and House Manager, Jo Watkins were on hand to greet the MP and explain how they set about creating a cosy, homely setting while also providing the highest levels of support for the people who live there.

Yvette Watson who lives at the house said: "It was great fun to meet my local MP. I showed her my book about my holiday and I enjoyed eating the cakes!"

Aisling Duffy says: "It was a pleasure to welcome Ruth Cadbury MP this afternoon and to show her how excellent support is being achieved, even in challenging economic circumstances. I hope this visit has demonstrated that - with right kind of support - everyone can live fulfilled and enriched lives.

"Our staff work extremely hard but they also love what they do and baking with the whole household is a favourite pastime - which meant we could all enjoy this delicious afternoon tea."

Ruth Cadbury commented: "I have enjoyed learning more from Certitude staff about how they support people with learning disabilities in Isleworth. It was good to hear that the people I met feel very welcome in their neighbourhood and are involved in the local community. With government cuts to social care it is crucial those with the most complex needs are not left socially isolated, vulnerable and lonely."

Certitude staff are on hand, round-the-clock at the house in Isleworth and use traditional and high-tech ways to communicate with people who live there to give them as much control over their lives as possible. Staff also encourage local community connections through involvement in community groups, sports and activities and outings to interesting events and places.



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About Certitude

Certitude provides personalised support across London to people with learning disabilities, autism and mental health support needs as well as families and carers. Certitude was recently awarded an “outstanding” rating from the Care Quality Commission for its domiciliary care across several London Boroughs. This award level is currently only achieved by the top 2% of service providers.

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